1. **Design Improvement 1: Include information regarding the type of vehicles that can be parked in a specific parking space rented out by the owner.**

**Current System Behaviour:** No such information is available.

**Reason for change:** JustPark’s business model is for owners to rent out their unused parking spaces which can be of various dimensions. On the other hand, it can be a general perception that only traditional vehicles can be parked in such spaces. This will discourage the users of non-traditional vehicles such as ordinary goods vehicle, car towing a trailer or a caravan etc. Having this information will encourage such user to rent out parking spaces using JustPark.

JustPark can increase their market share by catering to users of non-traditional vehicles.

1. **Design Improvement 2: Include “Type of Vehicle” as a search criterion in the homepage.**

**Current System Behaviour:** Currently, only location, start and end date and time are available as search criteria.

**Reason for change:** In combination with Design Improvement 1, allowing users to search parking space for a type of vehicle will fetch only relevant results hence, increasing user satisfaction.

1. **Design Improvement 3: Adding sort via distance, price and ratings to the search results.**

**Current System Behaviour:** No sort function of search result is available.

**Reason for change:** Sorting function will allow users to compare different parking spaces and make informed choices hence, increasing customer satisfaction.

1. **Design Improvement 4: Change of title in “Monthly Saver” modal**

**Current System Behaviour:** Application presents user with an option to switch to monthly parking by displaying a dialog box titled “You could save with Monthly Saver”

**Reason for change:** This title leads the user to believe that on monthly bookings they can save a certain amount of money. However, there is no price difference when using this scheme vs without it. This scheme is only to change the billing period to monthly rather than daily when booking for greater than or equal to 28 days. Hence, changing the title of dialog box appropriately will avoid confusion amongst users.

**Prices when user clicks “Use my current dates”**

Graphical user interface, application, map

Description automatically generated

A screenshot of a computer

Description automatically generated

**Prices when user clicks on “Switch to monthly parking”**

Graphical user interface, map

Description automatically generated

Graphical user interface, text, application

Description automatically generated

1. **Design Improvement 5: Include a functionality to remind user via email 2-3 days before each payment due date and include this message on payment page.**

**Current System Behaviour:** No such functionality is available at present.

**Reason for change:** Including such functionality will increase user satisfaction.